

JOB DESCRIPTION

WHAT IS A SENIORS' LEGAL INFO NAVIGATOR

Helps people create a Nova Scotia personal directive through an online app. The app is on the website of the Legal Information Society of Nova Scotia.

AS A NAVIGATOR, YOU WILL

- ✓ give people, mostly older adults, legal information over the phone, online and in person
- ✓ help them to use the personal directive app
- ✓ keep their personal information private
- ✓ use LISNS' lawyer referral service as appropriate

YOU MUST NOT:

- ✗ give people legal advice or give your opinions about medical treatment or end-of-life care
- ✗ present yourself as a legal or healthcare professional
- ✗ accept money or gifts from self-represented people or lawyers in exchange for services

QUALITIES OF A NAVIGATOR

As a Seniors' Legal Info Navigator, you will be

- ▶ comfortable speaking with others on the phone
- ▶ comfortable using technology and email
- ▶ patient
- ▶ able to work independently
- ▶ able to relay and explain information to others

TRAINING

This online orientation will give you the resources and tools you need to fulfill the role of Seniors' Legal Info Navigator. After you complete the orientation, you should be comfortable using the Personal Directive App and helping others to use it.

The Legal Information Society of Nova Scotia (LISNS) is a charitable non-profit organization with a mission that enables Nova Scotians to have access to legal information, solve legal problems with informed choices and act on their rights and responsibilities. We support individuals on the phone and online, through webchat and email.