

GET HELP FROM LISNS



For more information on legal topics related to seniors, please look at our online publication, *It's in Your Hands: Guide for Seniors and their Families*.

If you cannot find what you are looking for on the Legal Information Society of Nova Scotia's website (legalinfo.org), or need more help, get in touch with us by phone, email or live chat.

Our legally trained counsellors provide free, practical information about the law in Nova Scotia, Canada. We will try to answer your questions and suggest where to start to get help with your legal problem.



BY PHONE

Call our confidential and anonymous Legal Information Line at:

- 902-455-3135 (Halifax Region)
- 1 800 665-9779 (toll-free in North America)

Monday to Friday, 9 am to 5 pm

If you are calling when the service is open and hear the voicemail message it means the Legal Information Line Counsellors are not available to help right now, so please call back later, or consider getting in touch by email or live chat.



BY EMAIL

Please email us at lisns@legalinfo.org.

We do our best to respond to emails within 5 business days. Depending on your issue and how complex it is you may need to call us at **1 800 665-9779** or **902-455-3135**.

Although our email service is confidential, any email could be intercepted. Please do not send sensitive personal information by email.

Please do not send us attachments; we will not open them.



BY LIVE CHAT

Click on the "Chat with us!" button on our website Wednesday to Friday, 9 am to 5 pm, or at other times by chance.



REFERRALS

If a person wants to meet with a lawyer, you may refer them to one through the [Lawyer Referral Service](#), or suggest other options that may help, such as our [Mediator Referral Service](#), or other free or low cost legal help services in Nova Scotia.

To access our lawyer referral service, people can call our Legal Information Line, email us or live chat with us on our website.